

Our vision  
is for an  
Australia  
that values  
and supports  
all carers.

## About us

Carers NSW is the peak non-government organisation for carers in NSW, is a not-for-profit registered charity and company limited by guarantee. Carers NSW is governed by a Board of Directors in accordance with the Corporations Act 2001 and the Australian Charities and Not-for-profits Commission Act 2012. Our focus is on improving the lives of carers.

## This Plan is built around five Strategic Directions

- 1** Informed and supported carers and responsive communities
- 2** A policy and research environment that supports carers
- 3** Excellent service delivery
- 4** A sustainable, diverse and inclusive organisation
- 5** Strong stakeholder engagement and partnerships

## Our goals are to

- Be a leading carer organisation in which carers have confidence
- Actively promote carer recognition and support
- Actively support carers to navigate a changing service landscape that will be characterised by ongoing policy reform
- Promote connected community experiences and opportunities for carers that are inclusive of diverse carer groups
- Lead and advocate for carer-specific and carer-inclusive policy making, research and service delivery
- Continue to be a quality-driven, responsive and carer-focused organisation

**Each Direction is supported by Strategies, a statement of the Outcomes sought and a description of Priority Projects to be undertaken.**

## Implementing the Plan

The Strategic Plan 2024-2027 reflects Carers NSW's ambition to increase its influence and impact to improve the recognition, support, inclusion, and wellbeing of all carers living in NSW.