

Carer Gateway Service Providers

Carer Gateway Service Providers (CGSPs) are the organisations or groups of organisations that will deliver in person supports through the Carer Gateway.

What is the Carer Gateway?

The Carer Gateway is the new, national carer support service that is rolling out across Australia in 2019-2020 (see **Fact Sheet 1 for more information**).

What will Carer Gateway Service Providers do?

Carer Gateway Service Providers (CGSPs) are organisations or groups of organisations that will deliver six types of in person support to carers in their region, starting from April 2020: carer support planning, peer support, counselling, carer directed packages and emergency respite care. Carer coaching will also be available from February 2021.

Who are the Carer Gateway Service Providers?

There are 16 service areas across Australia and 4 in New South Wales (NSW). On Wednesday 21 August 2019 the Federal Minister for Families and Social Services announced the following lead organisations and consortia partners for NSW:

- **NSW 1:** Central and Eastern Sydney, Northern Sydney and Western Sydney
Lead organisation: The Benevolent Society
Consortia partners: Northside Community Forum Ltd (Your Side Australia)
- **NSW 2:** Nepean Blue Mountains and South Western Sydney
Lead organisation: Wellways Australia
Consortia Partners: Dementia Australia, Little Dreamers Australia Inc.
- **NSW 3:** South Eastern NSW, Western NSW and Murrumbidgee
Lead organisation: Livebetter Services Ltd
Consortia partners: The Benevolent Society, Mission Australia
- **NSW 4:** Hunter New England and Central Coast and North Coast
Lead organisation: Carers NSW and subcontracted partner organisations

Where can I get more information?

You can read more about the new system on the Department of Social Services website: <https://www.dss.gov.au/disability-and-carers-carers/integrated-carer-support-service-implementation-updates-and-information>.

Carers NSW also regularly publishes updates in our bimonthly newsletter *Carers News*, in our monthly e-newsletter *Carers NSW eNews* and via social media. For more information, visit our website: www.carersnsw.org.au.