

Regional delivery partners

Regional delivery partners are the organisations or groups of organisations that will deliver in person supports under the Integrated Carer Support Service.

What is the Integrated Carer Support Service?

The Integrated Carer Support Service (ICSS) is the new, national carer support system that will be rolling out across Australia from September 2019 (**see ICSS Fact Sheet 1 for more information**). Following an in depth assessment, carers will be referred to supports that match their needs. Support will be available online, over the phone and in person.

What will regional delivery partners do?

Regional delivery partners (RDPs) are organisations or groups of organisations that will deliver six types of in person support to carers in their service area: carer support planning, coaching, peer support, counselling, carer directed packages and emergency respite care. There are sixteen service areas across Australia and four in New South Wales (NSW):

- **NSW 1:** Central and Eastern Sydney, Northern Sydney and Western Sydney
- **NSW 2:** Nepean Blue Mountains and South Western Sydney
- **NSW 3:** South Eastern NSW, Western NSW and Murrumbidgee
- **NSW 4:** Hunter New England and Central Coast and North Coast

Who are the regional delivery partners?

The organisations or groups of organisations that will become RDPs are yet to be announced. A grant opportunity for the RDPs closed on 14 February 2019 and successful organisations will be announced in the next few months. This fact sheet will be updated when that information is made available.

Where can I find out more?

You can read more about the new system on the Department of Social Services website: <https://www.dss.gov.au/disability-and-carers-carers/integrated-carer-support-service-implementation-updates-and-information>.

Carers NSW also regularly publishes updates in our bimonthly newsletter *Carers News*, in our monthly e-newsletter *Carers NSW eNews* and via social media. Face to face information sessions will be advertised shortly. For more information on how to connect with Carers NSW, visit our website: www.carersnsw.org.au or phone 1800 242 636.