

## Carer Gateway Service Providers

**Carer Gateway Service Providers (CGSPs) are the organisations or groups of organisations that will deliver in person supports through the Carer Gateway.**

### What is the Carer Gateway?

The Carer Gateway is the new, national carer support service that is rolling out across Australia in 2019-2020 (see **Fact Sheet 1** for more information).

### What will Carer Gateway Service Providers do?

Carer Gateway Service Providers (CGSPs) are organisations or groups of organisations that will deliver six types of in-person support to carers in their region, starting from April 2020: carer support planning, peer support, counselling, carer directed support and emergency respite care. Carer coaching will also be available from February 2021.

### Who are the Carer Gateway Service Providers?

There are 16 service areas across Australia and 4 in New South Wales (NSW). On Wednesday 21 August 2019 the Federal Minister for Families and Social Services announced the following lead organisations and consortia partners for NSW:

- **NSW 1:** Central and Eastern Sydney, Northern Sydney and Western Sydney  
*Lead organisation: The Benevolent Society*  
*Consortia partners: Northside Community Forum Ltd (Your Side Australia)*
- **NSW 2:** Nepean Blue Mountains and South Western Sydney  
*Lead organisation: Wellways Australia*  
*Consortia Partners: Dementia Australia, Little Dreamers Australia Inc.*
- **NSW 3:** South Eastern NSW, Western NSW and Murrumbidgee  
*Lead organisation: Livebetter Services Ltd*  
*Consortia partners: The Benevolent Society, Mission Australia*
- **NSW 4:** Hunter New England and Central Coast and North Coast  
*Lead organisation: Carers NSW and subcontracted partner organisations*

### Where can I get more information?

You can find out more about the Carer Gateway by visiting [www.carergateway.gov.au](http://www.carergateway.gov.au) or calling 1800 422 737, Monday to Friday, 8am to 6pm.

Carers NSW also regularly publishes updates in our bimonthly newsletter *Carers News*, in our monthly e-newsletter *Carers NSW eNews* and via social media. To sign up for either newsletter, visit our website: [www.carersnsw.org.au](http://www.carersnsw.org.au).